

GENERAL GUIDELINES OF OUR ORDERING PROCESS



Danello's Catering - a Pizza Shack company

Visit Us @ www.danellos.com

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Dear Valued Customer(s):

Thank you for considering Danello's Catering, a "Pizza Shack" company, for your next event.

We have several options to offer customers when considering feeding groups of people.

The first option, which is the most cost effective option, is actually not a "catered" service, rather an option for customers to order a larger quantity of "Take Out" through our "GROUP Take Out To-Go" menu. This service is for customers to pick up their order, packaged in disposable packaging, at one of the "Pizza Shack" restaurant locations.

See our GROUP Take Out "To-Go" menu.

Secondly, our Catering Service, Danello's, which may likely be required, is designed for customers who want true catered services. We will transport the food items of your choosing in a temperature controlled manner, setup a temperature controlled serving line or plated dinner service and provide staffing to serve the food items.

To provide this service, we need to know more details about how we can provide the exact service you require. For that reason, we have an: **EASY AS - 1,2,3 Ordering Process.**

STEP #1 - We direct you to our website: **www.danellos.com** to begin looking at what food items and selections you may want to serve your guests.

If you don't see something you might like, please note, we have a talented staff who are capable of creating selections to incorporate multiple cuisines as outlined on page 2 of your "Catering Event Profile - Wish List" form in **Step 2.*

STEP #2 - If you like what you see on our Catering Menu,... then we ask that we work together to move forward to:

- complete our "**Catering Event Profile - Wish List.**" This is our form we use to learn your vision and prepare your quote. Please complete the form and submit it to us -

Call if you have any questions about submittal.

Once we've received your "Catering Event Profile - Wish List" form,

- Call or **schedule a planning meeting and tasting.** In the mean-time, we will put the numbers together and -
- generate a quote and have it ready when you arrive for our scheduled meeting.

STEP #3 - **Meeting/Tasting/Quote Review or Modify**, **Acceptance** and... **Set our Calendars!**

We will do everything we can to work with you and streamline this process. These are merely our general guidelines, but we know how to be flexible with scheduling and ordering.

We look forward to discussing this further and hopefully earn your business!

With Kindest Regards,

John E. Scifo

Danello's Catering - Sales Consultant

Buon Appetito!